


THE GP SERVICE

THE UK'S ONLINE DOCTOR

Helping to keep your employees healthy. Employees can use  with confidence knowing that it is working in partnership with the NHS

71%-81% OF ALL SHORT-TERM ABSENCES ARE DUE TO MINOR ILLNESSES***

96% OF MINOR ILLNESSES CAN BE TREATED REMOTELY, SAVING TIME COMPARED TO BOOKING IN TO SEE A LOCAL NHS GP**

SCHEME OVERVIEW

At a time when there are increasing pressures on the NHS, GP waiting times are at an all time high with 1 in 5 patients having to wait between 15 to 28 days to see their GP*. This has led to employers looking at how they can better support their staff to get quick and seamless access to GP services, and ultimately reduce employee absenteeism.

At Busy Bees Benefits, we fully support the need to reduce pressure on the NHS and to enable employees to see a GP quicker and at a convenient time to suit them and your business. We have teamed up with The GP Service, an online doctor service, which provides a safe, discreet and simple way for employees to speak to a doctor from anywhere in the UK**. If a prescription is issued, it can be sent electronically to the employees' chosen pharmacy within 60 minutes for collection or delivered to their home address.

The GP Service is designed to provide employees with quick access to quality and timely care to improve clinical outcomes and reduce absenteeism due to minor illnesses, as well as helping to address health concerns quicker, especially contagious infections. This means that employees will have less time away from work, resulting in increased productivity.

*The Guardian newspaper 7th December 2018

**Excludes Northern Ireland

***CIPD2018

KEY FACTS

- ▶ Available 7 days a week, 8am-8pm
- ▶ Provides patients with an online GP consultation via smartphone applications, tablets, desktop or laptop (iOS/Android)
- ▶ Medication can be collected from over 6,000 partner pharmacies nationwide
- ▶ Fully accredited and regulated by the Care Quality Commission (CQC)
- ▶ Doctors are all General Medical Council registered



QUALITY CONTROL AND REGULATION

The GP Service is fully accredited and regulated by:

- ▶ The Care Quality Commission (CQC) who are an independent body within the Government's Department of Health and Social Care
- ▶ The Medicines and Healthcare products Regulatory Agency (MHRA)

All GP' service Doctors are registered with the UK's General Medical Council

All Pharmacies within The GP Service network are registered with the General Pharmaceutical Council

FEATURES AND BENEFITS

The GP Service:

- ▶ Operates on a secure, encrypted IT platform, which can be accessed via Smart Hive.
- ▶ Provides employees with access to a video consultation with a GP within 10 minutes, using any web platform, mobile device, from one of the many dedicated terminals that are already set up in hundreds of pharmacies in the UK* or from an terminal that can be installed in your office if you have a large workforce on-site.
- ▶ Currently the only online doctor service that works with the NHS to access Summary Care Records, which means that with patient consent, doctors can view key information to make the consultation more effective.
- ▶ Diagnosis is more accurate and medicines can be prescribed safely, avoiding prescribing medicine that a patient might be allergic to or that may affect any other medicines that they are already taking.
- ▶ Working with the NHS means that with patient consent, The GP Service can share details of the consultation and prescribed treatments with the patients' NHS GP to ensure they are kept fully informed.
- ▶ Is a valued employee benefit due to the difficulty many face when accessing their local GP services.

HOW THE GP SERVICE WORKS

Book Appointment

Employees can see a doctor within 10 minutes

See a Doctor

Prescriptions, Fit Notes or Consultant Referral Letters are processed by the doctor instantly

Instant Processing

Prescriptions are ready to collect within one hour or they can be arranged to be delivered

EASY TO PROCURE

- ▶ Annual fixed budget
- ▶ Available for the entire workforce
- ▶ Simple enrolment process
- ▶ Return on Investment calculator available

EASY TO IMPLEMENT

- ▶ Decide on the number of employees to cover
- ▶ Choose the frequency of consultations
- ▶ A unique GDPR compliant number provided for each employee
- ▶ Employees advised via a landing page

EASY TO REPORT

- ▶ Reporting engine on usage
- ▶ Measure types of conditions
- ▶ Health of workforce - absenteeism patterns



General Medical Council



Talk to a member of our team today.

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